

WARRANTY STATEMENT

Wi-Fi Products

Hearing HotSpot™ - 2 Years

Williams Sound products are engineered, designed, and manufactured under carefully controlled conditions to provide you with many years of reliable service. Williams Sound warrants the Hearing HotSpot™ Servers (models HHS 108, HHS 116, HHS 124, HHS 132 and HHS 132D) against defects in materials and workmanship under normal use and conditions for TWO (2) Years. During the first two years from the purchase date, we will promptly repair or replace the product.

FM Products

Personal PA®

Lifetime PLUS Limited Warranty

Williams Sound products are engineered, designed, and manufactured under carefully controlled conditions to provide you with many years of reliable service.

Effective January 1, 2012, Williams Sound warrants the Personal PA® FM Listening transmitters and receivers (models PPA T45, PPA T45NET, PPA T45 NET D, PPA T27, PPA T46, PPA R37, PPA R38, and PPA R37-8) against defects in materials and workmanship under normal use and conditions for the useful lifetime of the product from date of purchase. This warranty is available to the original end purchaser of the product and CAN BE transferred to subsequent purchasers of the product.

Infrared Products

WIR TX9 DC/MOD 232/WIR TX90 DC - 5 Years

Williams Sound products are engineered, designed, and manufactured under carefully controlled conditions to provide you with many years of reliable service. Williams Sound warrants the SoundPlus® Infrared Listening System against defects in materials and workmanship for FIVE (5) years. During the first five years from the purchase date, we will promptly repair or replace the SoundPlus® Infrared Listening System.

WIR TX75 - 2 Years

Williams Sound products are engineered, designed, and manufactured under carefully controlled conditions to provide many years of reliable service. Williams Sound warrants the SoundPlus™ WIR TX75 infrared listening system against defects in materials and workmanship for TWO (2) years. During the first two years from the purchase date, we will promptly repair or replace the WIR TX75 infrared listening system.

SoundPlus™ Infrared Receivers

WIR RX22-4 / WIR RX18 - 5 Years

Williams Sound products are engineered, designed and manufactured under carefully controlled conditions to provide you with many years of reliable service. Williams Sound warrants the WIR RX22-4 and WIR RX18 infrared receiver against defects in materials and workmanship for FIVE (5) years. During the first five years from the purchase date, we will promptly repair or replace the infrared receiver.

Digital 2.4 GHz Products

Digi-Wave 300 Series and Digi-Wave 2.0 Products - 2 years

Williams Sound products are engineered, designed and manufactured under carefully controlled conditions to provide you with many years of reliable service. Williams Sound warrants the DLT 300, DLR 360, DLT 100 2.0 and DLR 60 2.0 against defects in materials and workmanship for TWO (2) years. During the first two years from the purchase date, we will promptly repair or replace the product.

Induction Loop Products

Digi-Loop DL107 NET / DL107 NET D / DL207 NET / DL207 NET D / DL210 NET 2.0 / DL210 NET D 2.0 Products - 5 years

Williams Sound products are engineered, designed and manufactured under carefully controlled conditions to provide you with many years of reliable service. Williams Sound warrants the DL107 NET, DL107 NET D, DL207 NET, DL207 NET D, DL210 NET 2.0 and DL210 NET D 2.0 amplifiers and systems against defects in materials and workmanship for FIVE (5) years. During the first two years from the purchase date, we will promptly repair or replace the product.

PLR-BP1 - 5 years

Williams Sound products are engineered, designed and manufactured under carefully controlled conditions to provide you with many years of reliable service. Williams Sound warrants the PLR BP1 against defects in materials and workmanship for FIVE (5) years. During the first five years from the purchase date, we will promptly repair or replace the product.

Accessories - 90 Days

Microphones, earphones, headphones, rechargeable batteries, rechargeable battery kits, antennas, clips, rack kits, lanyards, wrist straps, power supplies, power cords, brackets, cables, and carry cases carry a 90-day warranty.

Chargers

CHG 1012 / CHG 1012 PRO - 2 Years

Williams Sound products are engineered, designed and manufactured under carefully controlled conditions to provide you with many years of reliable service. Williams Sound warrants the CHG 1012 Digi-Wave™ 12-bay charger against defects in materials and workmanship for TWO (2) years. During the first two years from the purchase date, we will promptly repair or replace the product.

CHG 518, CHG 3502, CHG 3512 - 1 Year

Williams Sound products are engineered, designed and manufactured under carefully controlled conditions to provide you with many years of reliable service. Williams Sound warrants the CHG 518 Drop In Multi-Charger, CHG 3502 Dual Charger and CHG 3512 Drop in Multi-Charger against defects in materials and workmanship for ONE (1) year. During the first year from the purchase date, we will promptly repair or replace the product.

Neckloops - 1 Year

Williams Sound products are engineered, designed and manufactured under carefully controlled conditions to provide you with many years of reliable service. Williams Sound warrants the NKL 001 and NKL 001 S Neckloop Telecoil Couplers against defects in materials and workmanship for ONE (1) year. During the first year from the purchase date, we will promptly repair or replace the product.

The exclusions and limitations set out above are not intended to, and should not be construed so as to contravene mandatory provisions of applicable law. If any part or term of this Disclaimer of Warranty is held to be illegal, unenforceable, or in conflict with applicable law by a court of competent jurisdiction, the validity of the remaining portions of this Disclaimer of Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid.

If you experience difficulty with your system, call toll-free for customer assistance: 1-800-843-3544 (U.S.A.) or +1 952 943 2252 (outside the U.S.A.)

If it is necessary to return the system for service, your Customer Service Representative will give you a Return Authorization Number (RA) and shipping instructions.

Your warranty becomes effective the date you purchase your system. If your sales receipt is not available, the date code on the product will determine your warranty status.

